

## What is a Community Advisory Panel?

The Superior Refinery Community Advisory Panel (CAP) provides an open forum for discussions between citizens of Superior and Douglas County and the refinery. We are your friends, relatives and neighbors interested in the operations of Murphy Oil and want to be a means to convey questions, concerns or comments to the company.

Some objectives of the CAP are to provide feedback from the community about plant operations and concerns, and to identify ways to improve communications within the area. We want to provide input to the community from the refinery about their operations and the refinery's concerns. We are a mechanism for the plant to discuss community response to Murphy Oil's ideas and plans, and likewise we provide a means to educate the refinery's management about the community.

Our goals are to reach common ground and build trust between the community and Murphy Oil; preserve Lake Superior, as well as maintain the economic impact that Murphy Oil has in our community. As such, the CAP is made up strictly of volunteers and serves only to advise. The CAP is not a decision making body for the refinery, nor is it an instrument of Murphy Oil.

Meetings of the Community Advisory Panel are open to the public.

## About the Superior Refinery

The refinery at Superior was built in 1951 by local businessmen, and was purchased by Murphy in 1958. The refinery employs 150 full-time employees. Products produced at the refinery include liquefied petroleum gas, butane, gasoline, kerosene, heating oil, diesel fuel, asphalt and bunker fuel.

Murphy Oil's commitment to the environment is demonstrated by effectively treating wastewater, reducing and monitoring water discharge, lowering air emissions, and solid waste management. The refinery trains its employees to ensure processes are as environmentally safe as possible.

Murphy Oil is committed as well to safety. The company spends thousands of hours each year training employees on proper safety procedures. Technology and training help keep the community and employees safe.

The company's commitment doesn't stop at the refinery's fence. Murphy Oil is committed to its surrounding community, contributing millions of dollars to the local economy, thousands to worthy causes in the community as well as participating in community service activities such as Tree Tales in elementary schools and Community Spirit Coffees.

For more information about the Superior Refinery or the Community Advisory Panel, please contact:

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# the Superior Refinery Community Advisory Panel



## What has the Panel accomplished?

The Community Advisory Panel (CAP) has an ongoing dialogue with the refinery management and its employees. We have invited the public to our meetings and have had numerous visitors as a result.

The local CAP has three operational committees, each working on specific areas of concern. They are the Communications Committee, the Emergency Preparedness Committee and the Youth Education Committee.

The [Communications Committee](#) is responsible for informing the public about the CAP, its purpose, goals and objectives. This committee has arranged presentations to community civic organizations, teacher associations, business organizations and local government.

The [Emergency Preparedness Committee](#) had the responsibility to research and recommend available emergency warning systems. Because of those discussions, the CAP brought in First Call, an emergency telephone system that will contact residents in affected areas of emergencies. Murphy Oil is contributing money toward the cost of this system.

The [Youth Education Committee](#) works with local schools to support education about the environment. Through the efforts of this committee, the local school district obtained a grant from the Environmental Protection Agency for educational programming. In addition, the CAP has suggested a mini-grant program for local classes in environmental and science education.



## History of the Community Advisory Panel

In 1988, the American Chemistry Council developed a program to respond to community concerns about the manufacture and use of chemicals. This program became known as Responsible Care<sup>®</sup>, which requires member companies to support a continuing effort to improve the chemical companies conscientious management of chemicals.

The guiding principles of Responsible Care<sup>®</sup> include seeking public input regarding member corporation's products and operations; providing products that can be manufactured, transported, used and disposed of safely; working with stakeholders to foster the safe use, transport and disposal of chemicals; and to support education and research on the health, safety and environmental effects of these products.



To accomplish this initiative, Murphy Oil was one of the first oil refineries to participate in Responsible Care<sup>®</sup> and develop a Community Advisory Panel. The Superior CAP was started in July 2000. The panel now numbers 20 members and represents a diverse group of environmentalists, business owners, school administrators, students and teachers, senior citizens, elected officials, health professionals and clergy.

## What has the Panel talked about?

Over the past few years, the Community Advisory Panel (CAP) has discussed issues that affect the local community. The CAP has investigated how the plant handles water in its refinery processes, and the treatment of that water as it leaves the plant. We talked at length

about the chemicals used at the plant and the safety procedures used in storing and handling them. The CAP has raised concerns about the refinery's future, and the economic impact of its employees and an annual \$30 million in local spending. The CAP inquired about Newton Creek and Hog Island Inlet; the Wisconsin Department of Natural Resources study of these areas and the resulting memorandum of understanding. We also have discussed Murphy Oil's Risk Management Planning, which is how the refinery would handle accidents that could occur. Finally, the CAP discussed how members can inform the local public about the CAP and discover what other concerns and issues there may be in the community.

